

Jeff Smith

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ABOUT ME

I have 10 years of experience in Microsoft products, IBM iSeries as well as mobile communications (Android and iOS). My skills are in software troubleshooting, general tech troubleshooting, IBM iSeries Admin and Point of Sale Administration. Additionally, working with users and admins to better current software, research upcoming technologies and software as well as work through deployment. Outside of normal work, I work close with local emergency management during severe weather, I have several years of experience in severe weather tracking with several certifications from UCAR. I am excited about what I can bring to your company!

EXPERIENCE

Owner

JOMOWX, Joplin, MO / Jan 2008 – Present - NON PROFIT

- Assist local emergency management offices in three states during severe weather, provide real-time analysis of dangerous weather to warn the community of possibly disaster.
- Train local agencies of radar trends and new technology in severe weather forecasting.

Systems Analyst

Downstream Casino Resort, Quapaw, OK / Nov 2010 - Aug 2020

- System Administrator – IBM iSeries Mainframe 100+ Users
- Application Administrator – Agilysys Infogenesis Point of Sale – 17 Outlets
 - Agilysys LMS Lodging Management System
 - Agilysys SWS Stratton Warren System
 - Infor Infinium Financial System
- Software Troubleshooting – Windows, iSeries and Android Mobile
- Windows Troubleshooting - Microsoft Product Line, Various Windows Server
- R&D Software – Research new product options to better enhance business

Severe Weather Analyst

Downstream Casino Resort, Quapaw, OK / Jul 2017 - Aug 2020

- Track severe weather that could bring risk to business, outdoor employees as well as outdoor concert events where over 2,000 guests could be outside. Providing advanced warning for safety.

EDUCATION

University Corporation for Atmospheric Research

Boulder , CO

Completed coursework towards Severe Weather Atmospheric Science (2007)

Continued Education to Present

Relevant Coursework

- Meso-Analysis of Severe Weather
- Radar Technology Trends
- Forecasting Meso Events

Oklahoma University
Norman, OK

Completed coursework towards Radar Technology Atmospheric Science (May 2006)

Transferred to UCAR for Government Grant.

Relevant Coursework

- Radar Understanding – X Band
- Radar Understanding – Dual Pol
- Advanced Warning Strategies
- NOAA NWS Understanding

Joplin High School
Joplin, MO

High School Diploma (May 2001)

General Studies

Internship at NOAA Jr. & Sr. Year

ADDITIONAL SKILLS

Micrososft Office 365 Office 16 + Windows OS 7 + Windows Server 12 +	Agilysys Software Admin LMS – Lodging Management SWS – Inventory Management Infogenesis – Point of Sale V1 Product Line	IBM iSeries Admin Manage OS & Software PTFs IPL Mimix Replication Primary and HA Box	Mobile Manager 200+ mobile devices Train users on Android iOS Troubleshoot hardware Order new devices Work with vendor for repairs
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ADDITIONAL INFORMATION

In my 10 years at Downstream I have picked up a lot of on the job education, attended several training sessions as well as being the trainer from time to time. Gained confidence in executive management for bringing new software and practices to the business. I love researching new things and see how cost effective and practical things are to better the business. Finding new methods and enhancements is a passion. I would love the opportunity to explore what I can help your business with. Thanks for your time!

REFERENCES

References available upon request